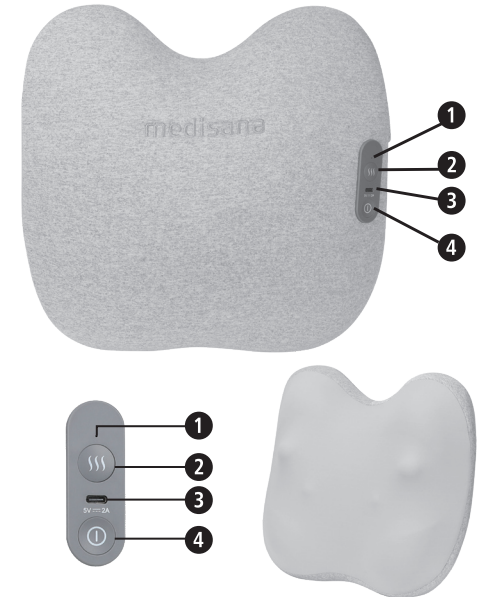


Device and controls



Explanation of symbols



IMPORTANT

Non-observance of these instructions can result in serious injury or damage to the device.



WARNING

These warning notes must be observed to prevent any injury to the user.



CAUTION

These notes must be observed to prevent any damage to the device.



NOTE

These notes give you useful additional information on the installation or operation.



Only use the massage cushion indoors.



Do not use the massage cushion in damp rooms (e.g. when bathing or showering).



Protection category II

LOT

Lot number

GB Safety instructions



Please read this instruction manual carefully, in particular the safety instructions, before using the device. Keep the instruction manual in a safe place for later reference. If you pass the device on to a third party, this instruction manual must remain with the device.



- The device must only be used for its intended purpose as described in the instruction manual. Using the device for any other purpose invalidates the warranty.
- The device is not to be used for commercial use or medical purposes.

About the power supply

- Before connecting the device to your power supply (for charging), please ensure that the supply voltage stated on the rating plate is compatible with your mains supply.
- Only charge the device when it is switched off.
- This device contains batteries that are non-replaceable.
- Keep the cable and device well away from heat, hot surfaces, moisture and liquids.
- Do not reach for a device that has fallen into water.
- Do not carry, pull or twist the device by the charging cable.
- Always switch off the device after use with the buttons on the control unit.
- Do not carry, pull or twist the device by the cable.
- You must not continue to use the device if the cable or device is damaged. For safety reasons, these parts may only be replaced by authorized service personnel. In order to prevent hazards, always send the device to the service centre.
- Ensure that no one can trip over the cable. The cable must not be kinked, trapped or twisted.

Specific groups of people

- This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the device by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the device.
- Do not use this device to supplement or replace medical treatment. Chronic complaints and symptoms may be made worse.
- Do not use the massager, or only after consulting your doctor, if:
  - you are pregnant,
  - you have a cardiac pacemaker, artificial joints or electronic implants,
  - you suffer from one or more of the following illnesses and complaints: Circulation disorders, varicose veins, open wounds, bruises, broken skin, inflammation of the veins.
- Do not use the device near your eyes or near any other sensitive areas.
- If you experience any pain or discomfort during the massage, stop immediately and consult your doctor.
- The device has a heated surface. Persons insensitive to heat must be careful when using the device.
- Before using the massager, consult your doctor regarding any unexplained pain, if you are under going medical treatment or using medical equipment.

Before using the device

- Check the cable and massager carefully for damage before each use. Do not attempt to use a defective unit.
- Do not use the device if it, or the power cord show signs of damage, if it is not in perfect working order, or if it has been dropped or become damp. In order to prevent hazards, always send the unit in to the service centre.
- Do not keep or place any electrical device on a surface where it is in danger of falling into a bathtub or sink.
- Only use the device in the proper place, as described in this instruction manual.
- Do not use the device while you are asleep or when you are lying in bed.
- Do not use the device before going to sleep. The massage has a stimulating effect.
- Never use the device while driving a vehicle or operating a machine.
- The maximum operating time for one session is 15 minutes. Longer use shortens the life of the device and can lead to tension of the muscles instead of relaxation.
- Very long periods of use can lead to overheating. Always allow the device to cool down before using it again.
- Never store or use the device next to an electric stove or other sources of heat.
- Never leave the device unattended if it is connected to the power supply.
- Do not allow the massage cushion to come into contact with pointed or sharp objects.
- Do not cover up the device when it is switched on. Never use it under blankets or cushions. There is a risk of fire, electric shock or injury.
- Make sure, that no fingers or other parts of the body come between the rotating massage heads. Risk of injuries!
- Do not use an external time switch or a separate remote control system to operate the device.
- Do not use the device whilst using aerosol sprays or simultaneously using oxygen.

Intended use

The device is used to massage certain body parts for relaxation and well being. It is not intended for medical therapeutic use. It is not suitable for clinics, massage practices, wellness studios etc. The massage device is not a medical device and is not intended for the treatment of pain. In case of doubt or uncertainty, consult your doctor before use.



WARNING

Please ensure that polythene packing is kept away from the reach of children! Risk of suffocation!

Device and controls

- ❶ Indicator light
- ❷ Heat button (switches heating function on or off)
- ❸ USB-C charging port
- ❹ ON/OFF button

Scope of supply

Please check first of all that the device is complete and is not damaged in any way. In case of doubt, do not use it and contact your dealer or your service centre. The following parts are included:

- 1 **medisana** massage cushion **MC 350**
- 1 USB-C charging cable
- 1 Instruction manual

If you notice any transport damage during unpacking, please contact your dealer without delay.

Operation

- On/off button ❹ :
  - Press the On/off button ❹ for approximately 2 seconds to turn on the device, the indicator light ❶ quick flashes 5 seconds then shows green light: when the battery status is 0~30%, it quick flashes red light; when the battery status is 30%~70%, it quick flashes yellow light; when the battery status is 70%~90%, it quick flashes green light.
  - The device is default to start as: Massage head rotates inward, the direction of rotation of the massage heads change every minute, high level of massage intensity, heat function is off.
  - Press the On/off button ❹ for approximately 2 seconds to turn off the device.
  - After 15 minutes of constant massage the device will turn off automatically.
- Heat button ❷ :
  - Press the heat button ❷ to switch the heating function:
  - High level: the indicator light ❶ shows red lighting.
  - Low level: the indicator light ❶ shows orange lighting.
- Battery indicator:
  - When battery is lower than 20%, the indicator light ❶ shows flashing red light as a reminder for battery recharging.
  - When charging, the indicator light ❶ shows breathing red light.
  - When full charge, the indicator light ❶ shows steady green light.

Cleaning and maintenance

- Before cleaning the device, make sure it is switched off and disconnected from the mains. Clean the device once it has cooled down using a soft, damp cloth.
- Under no circumstances should you use aggressive detergents, strong brushes, solvents or alcohol, as they may damage the surface of the device.
- The device is maintenance free. Do not open the zip fastener. There are no parts behind it that are to be cleaned or serviced by the user.
- You may only clean the device yourself. If the device malfunctions please do not repair it yourself as this leads to the automatic expiry of all warranty rights. Consult your specialist dealer and have repairs carried out by the service centre.
- Do not immerse the device in water or other fluids.
- If liquid does get into the device, switch it off and do not use it until it is completely dry.
- Cleaning and user maintenance shall not be carried out by children without supervision.
- This device contains batteries that are only replaceable by skilled persons.

Disposal



This product must not be disposed of together with domestic waste. All users are obliged to hand in all electrical or electronic devices, regardless of whether or not they contain toxic substances, at a municipal or commercial collection point so that they can be disposed of in an environmentally acceptable manner. Consult your municipal authority or your dealer for information about disposal.

Technical specifications

Name and model : **medisana** massage cushion **MC 350**  
Input: 5V ≈ 2A  
Battery: 7.4V ≈ 2500mAh  
Dimensions L x W x H : approx. 30 x 14 x 30 cm  
Weight : approx. 1.5 kg  
Storage conditions : clean and dry  
Item number : 50165  
EAN number : 4897138501655

In accordance with our policy of continual product improvement, we reserve the right to make technical and visual changes without notice.

The current version of this instruction manual can be found under [www.medisana.asia](http://www.medisana.asia)

Warranty and repair terms

Please contact your supplier or the service centre in case of a claim under the warranty. If you have to return the device, please enclose a copy of your receipt and state what the defect is. The following warranty terms apply:

1. The warranty period for **medisana** products is 1 year from date of purchase. In case of a warranty claim, the date of purchase has to be proven by means of the sales receipt or invoice.
2. Defects in material or workmanship will be removed free of charge within the warranty period.
3. Repairs under warranty do not extend the warranty period either for the device or for the replacement parts.
4. The following is excluded under the warranty:
  - a. All damage which has arisen due to improper treatment, e.g. nonobservance of the user instructions.
  - b. All damage which is due to repairs or tampering by the customer or unauthorised third parties.
  - c. Damage which has arisen during transport from the manufacturer to the consumer or during transport to the service centre.
  - d. Accessories which are subject to normal wear and tear.
5. Liability for direct or indirect consequential losses caused by the device are excluded even if the damage to the device is accepted as a warranty claim.