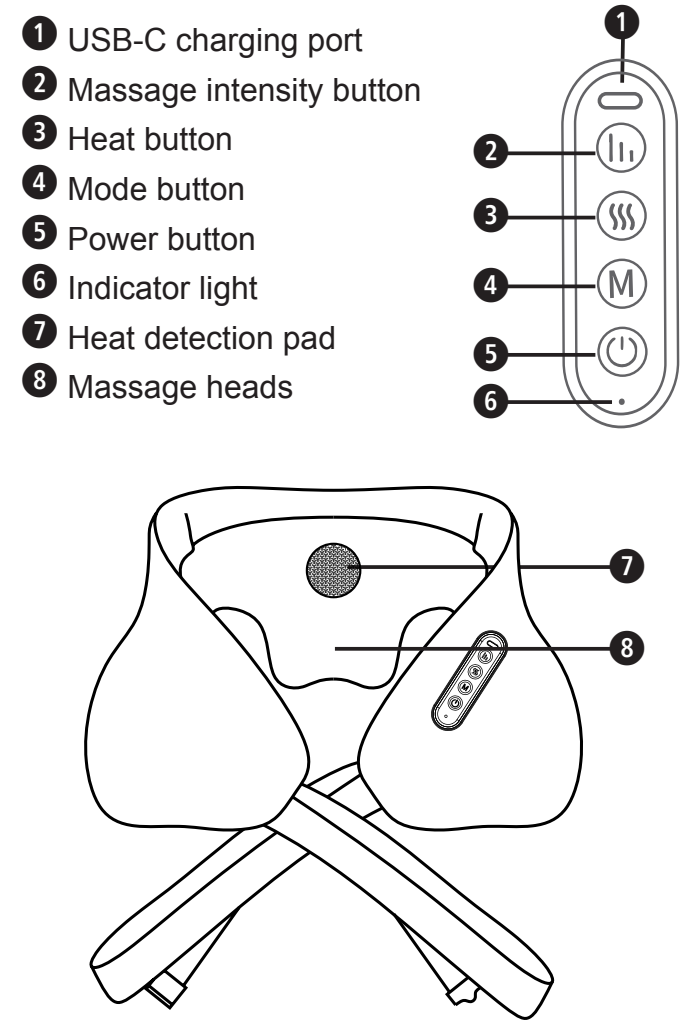


Device and controls



Explanation of symbols

 **IMPORTANT**
Non-observance of these instructions can result in serious injury or damage to the device.

 **WARNING**
These warning notes must be observed to prevent any injury to the user.

 **CAUTION**
These notes must be observed to prevent any damage to the device.

 **NOTE**
These notes give you useful additional information on the installation or operation.

 Only use the device indoors.

 Do not use the device in damp rooms (e.g. when bathing or showering).

LOT Lot number

GB Safety instructions

 **Read the instruction manual carefully before using this device, especially the safety instructions, and keep the instruction manual for future use. Should you give this device to another person, it is vital that you also pass on these instructions for use.**



- The device must only be used for its intended purpose as described in the instruction manual. Using the appliance for any other purpose invalidates the warranty.
- The device is not to be used for commercial use or medical purposes.

About the power supply

- Please fully charged the battery for first time use to the optimize the battery usage.
- Battery fully charged time approximately ≤3.5h
- Before connecting the device to your power supply, please ensure that the supply voltage stated on the rating plate is compatible with your mains supply.
- Only insert the power supply unit into a socket when the appliance is switched off.
- Only use the power supply unit supplied for the massager. It must only be supplied at extra low voltage corresponding to the marking on the appliance.
- Keep the power supply unit, cable and appliance well away from heat, hot surfaces, moisture and liquids.
- Do not touch the power supply unit if you are standing in water or if your hands are wet or damp.
- Do not take hold of a device if it falls into water. Pull out the power plug and the power supply unit from the socket immediately.
- Only plug the device into a socket where the plug is freely accessible.
- Always switch off the appliance after use with the buttons on the control unit and unplug the power supply unit.
- To disconnect the unit from the power supply, always pull the plug out of the socket. Do not pull on the cable!
- Do not carry, pull or twist the device by the cable or the power supply unit.
- You must not continue to use the unit if the cable or power supply unit are damaged. For safety reasons, these parts may only be replaced by authorized service personnel. In order to prevent hazards, always send the unit in to the service centre.
- Ensure that no one can trip over the cable. The cable must not be kinked, trapped or twisted.

Specific groups of people

- The device can be used by children aged from 15 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Do not use this unit to supplement or replace medical treatment. Chronic complaints and symptoms may be made worse.
- Do not use the massager, or only after consulting your doctor, if:
 - you are pregnant,
 - you have a cardiac pacemaker, artificial joints or electronic implants,
 - you suffer from one or more of the following illnesses and complaints: Circulation disorders, varicose veins, open wounds, bruises, broken skin, inflammation of the veins.
- Do not use the appliance near your eyes or near any other sensitive areas.
- If you experience any pain or discomfort during the massage, stop immediately and consult your doctor.
- Take care when using the heating function. The appliance has hot surfaces. Do not use the appliance on infants, vulnerable individuals or people who are not sensitive to heat.
- Before using the massager, consult your doctor regarding any unexplained pain, if you are undergoing medical treatment or using medical equipment.

Before using the unit

- Check the power supply unit, cable and massager carefully for damage before each use. Do not attempt to use a defective unit.
- Do not use the appliance if it, or the power cord show signs of damage, if it is not in perfect working order, or if it has been dropped or become damp. In order to prevent hazards, always send the unit in to the service centre.
- Do not keep or place any electrical device on a surface where it is in danger of falling into a bathtub or sink.
- Only use the appliance in the proper place, as described in this instruction manual.
- Do not use the appliance while you are asleep or when you are lying in bed.
- Do not use the appliance before going to sleep. The massage has a stimulating effect.
- Never use the appliance while driving a vehicle or operating a machine.
- The maximum operating time for one session is 10 minutes. Longer use shortens the life of the device and can lead to tension of the muscles instead of relaxation.
- Very long periods of use can lead to overheating. Always allow the appliance to cool down before using it again.
- Never store or use the appliance next to an electric stove or other sources of heat.
- Never leave the unit unattended if it is connected to the power supply.
- Do not allow the device to come into contact with pointed or sharp objects.

- Do not cover up the appliance when it is switched on. Never use it under blankets or cushions. There is a risk of fire, electric shock or injury.
- Make sure, that no fingers or other parts of the body come between the rotating massage heads. Risk of injuries!
- Do not use an external time switch or a separate remote control system to operate the appliance.
- Do not use the device whilst using aerosol sprays or simultaneously using oxygen.

Intended use

The device is used to massage certain body parts for relaxation and well being. It is not intended for medical therapeutic use. It is not suitable for clinics, massage practices, wellness studios etc. The massage device is not a medical device and is not intended for the treatment of pain. In case of doubt or uncertainty, consult your doctor before use.

 **WARNING**
Please ensure that polythene packing is kept away from the reach of children! Risk of suffocation!

Device and controls

- | | |
|----------------------------|----------------------|
| ① USB-C charging port | ⑤ Power button |
| ② Massage intensity button | ⑥ Indicator light |
| ③ Heat button | ⑦ Heat detection pad |
| ④ Mode button | ⑧ Massage heads |

Scope of supply

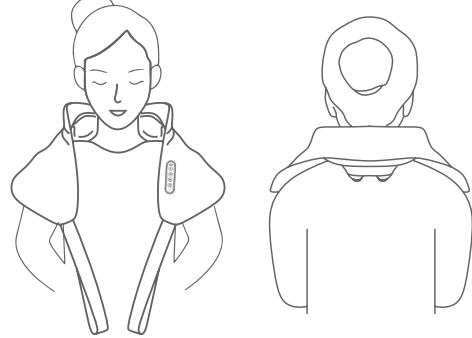
Please check first of all that the device is complete and is not damaged in any way. In case of doubt, do not use it and contact your dealer or your service centre. The following parts are included:

- 1 **medisana** Cordless Neck Massager **NM 910**
- 1 USB-C Charging cable
- 1 Instruction manual

If you notice any transport damage during unpacking, please contact your dealer without delay.

Operation

1. Use a 5V mains adapter with an output current of 2A. Connect the supplied USB charging cable to the adapter and to the USB-C charging port ① of the device. When charging the battery, the indicator light ⑥ shows flashing red light. After battery fully charged, the indicator light ⑥ shows green light. The device cannot be used during the charging process. Charge the battery for approx. 3.5 hours during the first charging process.
2. Place the massage device around the neck with the control panel facing upwards in such a way it receives sufficient support on the shoulders
3. Please see illustration to use hand straps:



4. Power button ⑤:
 - Press the power button for approximately 2 seconds to turn on the device, the button then shows red lighting
 - The device is default to start as: Massage head rotates inward, level 1 of massage intensity, level 2 of heating function
 - Press the power button for approximately 2 seconds to turn off the device
 - After 10 minutes of constant massage the device will turn off automatically
5. Massage intensity button ②:
 - Press the massage intensity button ② to switch between the low and high intensity
6. Press the Mode button ④ to switch between 3 massage modes:
 - Mode 1: Rotate inward for 1 minute, then outward for 1 minute, and repeat
 - Mode 2: Rotate outward constantly
 - Mode 3: Rotate inward constantly
7. Heat button ③:
Press the heat button to switch the heating level:
 - Heating level 1: the indicator light ⑥ shows orange lighting
 - Heating level 2: the indicator light ⑥ shows red lighting
 - Heating off: the indicator light ⑥ shows green lighting
8. Low battery indication:
 - When battery is lower than 15%, the indicator light ⑥ button shows flashing red lighting as a reminder for battery recharging

Cleaning and maintenance

- Cleaning and user maintenance shall not be carried out by children without supervision.
- If a fault does occur, do not open the device. There are no parts in it that are to be cleaned or serviced by the user.
- You may only clean the device yourself. If the device malfunctions please do not repair it yourself as this leads to the automatic expiry of all warranty rights. Consult your specialist dealer and have repairs carried out by the service centre.
- Before cleaning the appliance, make sure that the appliance is switched off. Allow the unit to cool down.
- Clean the massager with a slightly damp sponge only. Never use brushes, aggressive cleaning agents, petrol, thinners or alcohol. Rub the massage dry with a clean cloth. Do not dry on a radiator or with the hair dryer.
- The cover of the massage heads ⑧ can be removed (zipper) for cleaning.
- Never immerse the device in water to clean it and ensure water cannot get into the device.
- If, nonetheless, liquid should penetrate the device, unplug the mains cable immediately.
- Wait until the device is completely dry before using it again.
- Take care when rolling up the mains lead to avoid damaging it.
- You should ideally store the device in its original packaging and keep it in a clean, dry place.

Disposal

 The battery in the appliance contains environmentally hazardous substances. Before the appliance is discarded, the battery must be removed, and the power should be cuff-off before the battery removed. Then the battery should be discarded in a safe situation.

This product must not be disposed together with domestic waste all users are obliged to hand in all electrical or electronic devices, regardless of whether or not they contain toxic substances, at the municipal or commercial collection point so that they can be disposed in an environmentally acceptable manner.

Consult your municipal authority or your dealer for information about disposal.

Technical specifications

Name and model :	medisana Cordless Neck Massager NM 910
Battery specifications :	DC 7.4V 2500mAh (2 batteries)
Rated input voltage:	DC 5V 1.7A
Dimensions LxWxH :	Approx. 835 (handle not included) x 180 x 135 mm
Weight :	Approx. 1.6kg
Storage conditions:	Clean and dry
Item number :	50133
EAN number :	48971 38 50133 4

In accordance with our policy of continual product improvement, we reserve the right to make technical and visual changes without notice.

Warranty and repair terms

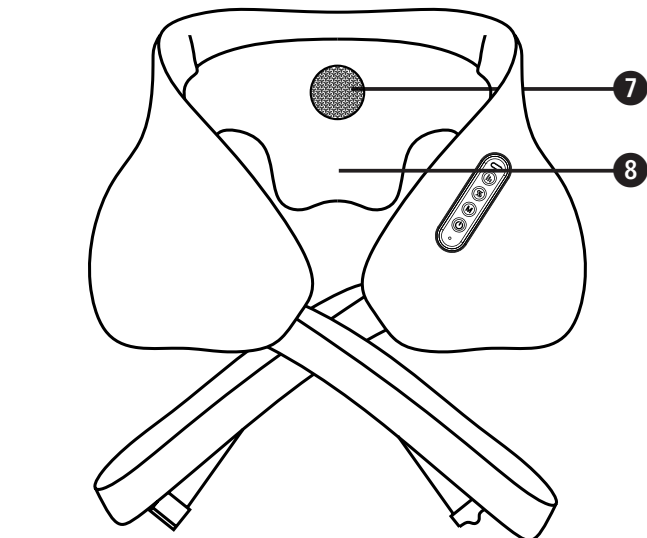
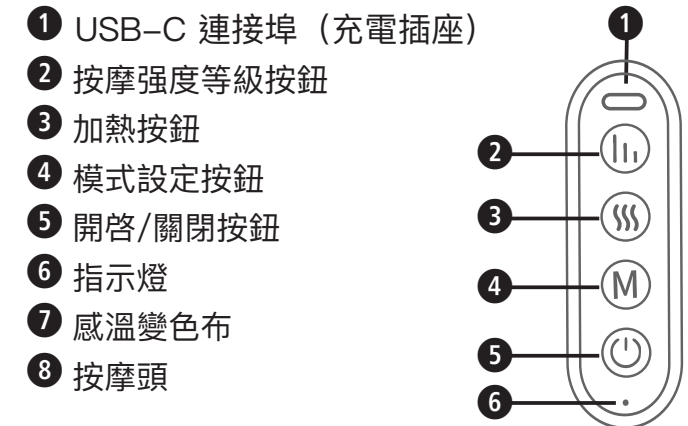
Please contact your dealer or the service centre in case of a claim under the warranty. If you have to return the unit, please enclose a copy of your receipt and state what the defect is.

The following warranty terms apply:

1. The warranty period for medisana products is 1 year from date of purchase. In case of a warranty claim, the date of purchase has to be proven by means of the sales receipt or invoice.
2. Defects in material or workmanship will be removed free of charge within the warranty period.
3. Repairs under warranty do not extend the warranty period either for the unit or for the replacement parts.
4. The following is excluded under the warranty:
 - a. All damage which has arisen due to improper treatment, e.g. non-observance of the user instructions.
 - b. All damage which is due to repairs or tampering by the customer or unauthorised third parties.
 - c. Damage which has arisen during transport from the manufacturer to the consumer or during transport to the service centre.
 - d. Accessories which are subject to normal wear and tear.
5. Liability for direct or indirect consequential losses caused by the unit are excluded even if the damage to the unit is accepted as a warranty claim.

medisana.

Unit E&F, 31/F, YHC Tower, 1 Sheung Yuet Road, Kowloon Bay, Kowloon, Hong Kong



符號說明

重要
不遵守這些說明可能導致嚴重傷害或儀器損壞。

警告
必須遵守這些警告說明以免使用者受傷。

小心
必須遵守這些說明，以免儀器損壞。

附註
這些說明提供關於安裝或操作的實用附加資訊。

僅限在室內使用儀器。

請勿在潮濕的房間內使用儀器（例如洗澡或淋浴時）。

LOT 批號

TW 安全說明

請在使用本儀器之前仔細閱讀本說明書，尤其是安全說明，並保留說明書以備將來使用。如果您要將本儀器轉交給其他人，務必同時移交本說明書。



- 本儀器僅能用於說明書中所述的預期用途，用於任何其他用途將導致保固失效。
- 本儀器不得用於商業或醫療用途。

關於電源

- 首次使用時請將電池充電，使電池達到最佳使用效果。
- 電池充電的時間約為 3.5 小時
- 將本儀器連接電源之前，請確保銘牌上註明的電源電壓與您的主電源供應相容。
- 儀器處於關閉狀態時，方可將電源裝置插入插座。
- 僅能使用按摩器隨附的電源裝置，並以符合儀器標記的超低電壓供電。
- 電源裝置、電線和儀器應遠離熱源、高溫表面、濕氣和液體。
- 站在潮濕的地板上或手部弄濕時，請勿觸摸電源裝置。
- 如果儀器掉入水中，請勿抓取，而應該立即從插座上拔除電源插頭和電源裝置。
- 僅可將儀器插入可輕鬆插拔的插座。
- 使用後請務必按下控制裝置上的按鈕關閉儀器，並拔除電源裝置。
- 如需斷開儀器與電源的連接，請務必從插座上拔除插頭，切勿拉扯電線！
- 請勿試圖從電線或電源裝置拿取、拉動或扭轉儀器。
- 如果電線或電源裝置損壞，不得繼續使用該儀器。基於安全考量，這些零件僅限由授權的維修人員更換。為防止發生危險，請務必將儀器送至服務中心。
- 務必小心放置電線，以免絆倒。電線不得扭結、纏繞或扭轉。

特定對象

- 15 歲及以上的兒童以及身體、感官或精神能力下降或缺乏經驗和知識者，可在有人監督或為其提供安全使用儀器的說明，並了解所涉及危險的情況下使用本儀器。
- 不應把按摩器當成小孩的玩具。
- 請勿使用本儀器補強或替代醫學治療。慢性疾病和症狀可能會加重。
- 如有以下情況請勿使用按摩器，或僅在諮詢醫師的意見後再使用：
 - 您懷孕
 - 您安裝心臟節律器、人工關節或電子植入物
 - 您罹患以下一種或多種疾病：循環障礙、靜脈曲張、開放性傷口、瘀傷、皮膚破損、靜脈發炎。
- 請勿在眼睛或其他敏感部位附近使用本儀器。
- 如果您在按摩過程中感到任何疼痛或不適，請立即停止使用並諮詢醫師的意見。
- 使用加熱功能時請小心，儀器表面溫度很高。請勿對嬰兒、體弱者或對高溫不敏感的對象使用本儀器。
- 如果您正在接受醫學治療或使用醫療器材，在使用按摩器之前，請針對任何不明原因的疼痛諮詢醫師的意見。

使用本儀器之前

- 每次使用前請仔細檢查電源裝置、電線和按摩器是否損壞。請勿試圖使用缺損的儀器。
- 如果儀器或電源線有損壞跡象、運作狀態不佳、掉落或受潮，請勿使用該儀器。為防止發生危險，請務必將儀器送至服務中心。
- 請勿將任何電子設備置於有可能掉入浴缸或水槽的表面上。
- 僅可按照本說明書所述，在適當的地點使用本儀器。
- 請勿在睡覺時或躺在床上時使用本儀器。
- 請勿在睡覺前使用本儀器。按摩有刺激作用。
- 切勿在駕駛車輛或操作機器時使用本儀器。
- 一個療程的最長操作時間為 10 分鐘。長時間使用會縮短儀器的使用壽命，且可能反而導致肌肉緊繃而非放鬆。
- 長時間使用會導致過熱。再次使用前，請務必等待儀器完全冷卻。
- 切勿在電爐或其他熱源附近存放或使用本儀器。
- 如果儀器已連接電源，必須隨時有人注意儀器。
- 請勿讓儀器與尖銳物品接觸。
- 請勿覆蓋已啟動的儀器。切勿在毯子或靠枕下使用本儀器，否則有火災、觸電或受傷的風險。
- 禁止將手指或身體的其他部位伸進旋轉的按摩頭之間，否則有受傷的風險！
- 請勿使用外部定時開關或單獨的遙控系統操作儀器。
- 請勿在使用噴霧劑或同時使用氧氣時使用本儀器。

預期用途

本儀器用於按摩特定的身體部位，以達到放鬆和舒適的目的，不適用於醫療用途，也不適用於診所、按摩業者、保健工作室等場所。本按摩器並非醫療器材，不適用於治療疼痛。如有疑問或不確定之處，請在使用之前諮詢您的醫師。

警告
請務必將塑膠包裝放在兒童無法觸及的地方！窒息風險！

儀器和控制項

- ① USB-C 連接埠（充電插座）
- ② 按摩強度等級按鈕
- ③ 加熱按鈕
- ④ 模式設定按鈕
- ⑤ 開啓/關閉按鈕
- ⑥ 指示燈
- ⑦ 感溫變色布
- ⑧ 按摩頭

供應範圍

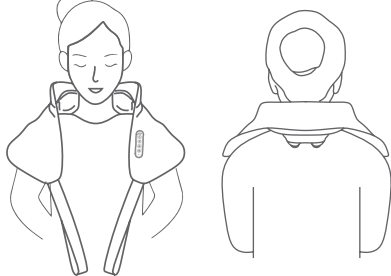
請先檢查儀器是否完整以及是否有任何形式的損壞。如有疑問，請勿使用該儀器並聯絡您的經銷商或服務中心。本儀器包括以下零件：

- 1 部 **medisana** 深捏溫熱肩頸按摩披肩 NM 910
- 1 個 USB-C 充電線
- 1 本說明書

如果您在打開包裝的過程中注意到任何運輸損壞，請立即聯絡您的經銷商。

操作

1. 請使用輸出電流 2A、電壓 5V 的電源供應器適配器。將隨附的 USB 充電線連接到轉接器適配器和設備的 USB-C 連接埠 ①。電池充電時，指示燈 ⑥ 會慢慢閃爍紅燈。電池充電後，將顯示綠燈。在充電過程中，該設備無法使用，首次充電過程約需 3.5 小時。
2. 將按摩器掛在頸部，控制面板朝上，如此按摩器便可在肩膀得到足夠的支撐
3. 掛手帶的使用方式，請看下方圖解：



4. 開啟/關閉按鈕 ⑤：
 - 按住開啟/關閉按鈕約 2 秒將儀器開啟後，按鈕將顯示紅燈
 - 儀器啟動時的預設值為：按摩頭向內旋轉、按摩強度 1 級、加熱強度 2
 - 按住開啟/關閉按鈕約 2 秒以關閉儀器
 - 持續按摩 10 分鐘後，儀器將自動關閉
5. 按摩強度等級按鈕 ②：
按下按鈕 ② 可切換至低強度或高強度模式。
6. 模式設定按鈕 ④：
按下模式設定按鈕可切換 3 種不同模式：
 - 模式 1：按摩頭向內旋轉 1 分鐘，然後向外旋轉 1 分鐘，依此循環
 - 模式 2：按摩頭持續向外旋轉
 - 模式 3：按摩頭持續向內旋轉
7. 加熱按鈕 ③：
按下加熱按鈕，開啓加熱功能：
 - 加熱強度 1：指示燈 ⑥ 顯示橘色
 - 加熱強度 2：指示燈 ⑥ 顯示紅色
 - 關閉加熱：指示燈 ⑥ 顯示綠色
8. 低電量指示：
 - 當電池電量低於 15% 時，指示燈 ⑥ 將閃紅燈，提醒使用者為電池充電

設備名稱 Equipment name：		型號(型式) Type designation (Type)：				
medisana 深捏溫熱肩頸按摩披肩		NM 910				
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr +6)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
馬達組件	○	○	○	○	○	○
電路板組件	—	○	○	○	○	○
溫熱片組件	○	○	○	○	○	○
內部配線	○	○	○	○	○	○
USB線材	○	○	○	○	○	○
塑料	○	○	○	○	○	○
螺絲	○	○	○	○	○	○
金屬部件	○	○	○	○	○	○
備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。 備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。 備考3. “—”係指該項限用物質為排除項目。 Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition. Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. Note 3: The “—” indicates that the restricted substance corresponds to the exemption.						

清潔和維護

- 請勿讓兒童在無人監督的情況下進行清潔和使用後維護。
- 萬一發生故障，切勿打開儀器。儀器內沒有使用者需要自行清潔或維修的零件。
- 您僅能自行清潔儀器。如果儀器發生故障，請勿自行維修，否則會導致所有保固權利自動失效。因此，請諮詢專業的經銷商並由服務中心進行維修。
- 清潔儀器前，請確認儀器已關閉，並等待儀器完全冷卻。
- 僅可用微濕的海綿清潔按摩器，切勿使用刷子、腐蝕性清潔劑、油路清潔劑、稀釋劑或酒精。使用乾淨的布擦乾按摩器，請勿放在暖氣上或用吹風機吹乾。
- 按摩頭 ⑧ 的蓋子可取下清潔。
- 切勿將儀器浸入水中進行清潔，且應確保水不會流入儀器內部。
- 萬一有液體滲入儀器內部，請立刻拔除電源線。
- 等待儀器完全乾燥後再使用。
- 捲起電源線時要小心，以免損壞。
- 最好將儀器存放在原始包裝中，並將其置於乾淨、乾燥之處。

廢棄處理

儀器內之電池含有危害環境的物質。電器報廢前，應先切斷電源並取出電池，然後於安全情況下丟棄電池。

本產品不得與生活垃圾一起處置。用戶必須將所有電器或電子設備上交至有關部門或商業機構指定的收集點（無論他們是否含有有毒物質），以便按照環保的方式處置他們。請諮詢你當地的有關部門或經銷商，了解有關處理的訊息。

技術規格

名稱和機型：	medisana 深捏溫熱肩頸按摩披肩 NM 910
電池規格：	7.4V 2500mAh(2顆電池)
額定輸入電壓：	DC 5V 1.7A
尺寸（長x寬x高）：	約835（不含拉帶）x 180 x 135 mm
重量：	約 1.6 kg
存放條件：	乾淨且乾燥
產品編號：	50133
EAN 編號：	48971 38 50133 4

根據我們的持續改進產品的政策，本公司保留進行技術和外觀更改的權利，恕不另行通知。

保固和維修條款

如需在保固範圍內提出保固申請，請聯絡您的經銷商或服務中心。如果本儀器需要退貨，請附上您的收據並說明具體缺損處。

本產品適用於以下保固條款：

1. medisana 產品的保固期自購買日起 1 年。若要提出保固申請，必須以銷售收據或發票證明購買日期。
2. 如有材料或工藝缺陷，保固期內將予以免費排除。
3. 保固期內的維修不使儀器或所更換零件的保固期延長。
4. 以下情況不屬於保固範圍：
 - a. 由於處理不當而引起的一切損壞，例如：不遵守使用者說明書。
 - b. 由於顧客或未經授權的第三方自行修理或擅改而造成的一切損壞。
 - c. 將儀器從製造商處運送至顧客處或運送至服務中心的過程中造成的損壞。
 - d. 正常耗損的配件。
5. 即使已接受儀器的損壞可提出保固申請，該損壞導致的直接或間接後果損失本公司概不負責。

委製商: Medisana Far East Ltd.

進口商/總代理: 恆隆行貿易股份有限公司
地址: 114679臺北市內湖區洲子街88號7樓之1
客服專線: 0800-251209

中國製造